

June 21, 2001

Ira & Carol Serkes  
1758 Solano Avenue  
Berkeley, CA 94707

Subject: The successful sale of 625 Curtis St., Albany, CA.

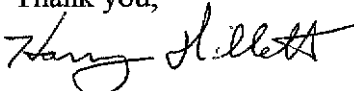
Dear Ira & Carol,

Gayle and I would like to thank you for all the great work you did in marketing our home and the remarkable price you brought in . . . as you know from my reaction, it greatly exceeded my expectations.

It was an absolute stroke of luck and a real pleasure for us to put ourselves in the hands of such true professionals. We had lived in our home in Albany for over twenty-seven years and we were apprehensive that putting it up for sale would be a trying and difficult process. Quite the contrary, you kept us informed and updated throughout the process. Things moved very quickly and the evening we reviewed the *many* offers you obtained was exciting and very fulfilling.

Finally, I want you to know that we both regard you as being truly sincere and fine people!

Thank you,



Harry Willett  
1105 Chiles Ave.  
St. Helena, CA 94574